



Ohio Recovery Housing

Complaint Resource Guide

This guide will help you determine who to contact if you need to file a complaint or report an issue related to recovery housing, treatment, fraud or rights violations.

Emergency or Crisis

- Emergency? Call 9-1-1
- In Crisis?
- Call or text: 988
 - Text: 4HOPE to 741741
 - Call: 800-720-9616

Reporting Complaints and Issues

Issue	Who to Contact	What to Do
Crime	Local police	Call 9-1-1 or your local law enforcement
Medicaid fraud / inappropriate Billing	Ohio Attorney General	Report online: ohioattorney-general.gov/reportmedicaid-fraud
Kickbacks / inducements (Medicare/Medicaid)	U.S. Dept. of Health and Human Services, Office of the Inspector General	File online: tips.oig.hhs.gov or call 1-800-447-8477
Kickbacks (private insurance)	U.S. Attorney's Office	Call your regional office: Cincinnati - 513-684-3711 Cleveland - 216-622-3600 Columbus - 614-469-5734
Consumer complaint	Ohio Attorney General	File online: filecomplaint.ohio-attorneygeneral.gov
Complaint about a treatment provider	OhioMHAS	Submit complaint: bit.ly/42my1R3
Food stamp fraud (EBT misuse)	USDA or Ohio JFS	Call 800-424-9121 or report: jfs.ohio.gov/help-center/report-fraud
Rights as a person with a disability	Disability Rights Ohio	Call 614-466-7264 or use intake form: disabilityrightsohio.org/intake-form

Issue	Who to Contact	What to Do
Community corrections facility complaints	Ohio Department of Rehabilitation & Corrections	Call 614-752-1161 or visit drc.ohio.gov/help-center/contact-us-sitearea/contact-us
Tenant / landlord issues	COHHIO Tenant Hotline	Call 614-280-1984 or visit cohhio.org
Human trafficking	Ohio Human Trafficking Task Force	Call 844-END-OHHT, text ENDOHHT to 847411 or use the form at ohioattorneygeneral.gov/ENDOHHT
Find certified recovery housing	OhioMHAS Housing Registry	Search at rhsearch.mha.ohio.gov (Tip: It works best if you use fewer filters)
Complaint about treatment or housing accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF)	CARF International	Fill out the provider feedback form at carf.org/accreditation/public/#provider-feedback
Complaint about an Oxford House	Oxford House Inc.	Submit a complaint at oxfordhouse.org/contact
Complaint about substance-use disorder recovery housing Please note there are different types of supportive housing. If you do not know what type of housing it is, file with ORH, and you will be referred to the right complaint agency.	Ohio Recovery Housing (ORH)	Submit a complaint at: rhoads.orh.ai/complaint Or use this QR code: 