

id	Category	Question Asked	Measure	Levels	Notes
Application and Documents					
342	Addressing Neighbor Concerns Policy	N/A	The Addressing Neighbor Concerns Policy contains the name and contact information of a person that neighbors can contact with concerns.	ALL	
343	Addressing Neighbor Concerns Policy	N/A	The Addressing Neighbor Concerns Policy contains information on what residents should do if a resident is approached by a neighbor with a concern.	ALL	
344	Addressing Neighbor Concerns Policy	N/A	The Addressing Neighbor Concerns Policy contains information on how the organization will respond to a concern made by a neighbor.	ALL	
345	Addressing Neighbor Concerns Policy	N/A	The Addressing Neighbor Concerns Policy is well written and easy to understand.	ALL	
1055	Addressing Neighbor Concerns Policy		This policy is trauma informed	ALL	
1056	Addressing Neighbor Concerns Policy		This policy respects residents and treats them with continuous positive regard	ALL	
239	Application	What is your Mission Statement?	Organization has appropriate mission statement.	ALL	
240	Application	What is your Vision Statement?	Organization has an appropriate vision statement.	ALL	
251	Application	How do you collect data for continuous quality improvement? Indicate if you use the ORH outcomes tool or another method.	The organization indicates that they collect data for continuous quality improvement.	Level III	

id	Category	Question Asked	Measure	Levels	Notes
257	Assurances	N/A	Assurances have been signed and list ALL properties, both those that are getting renewed and those that are getting certified for the first time	ALL	
721	Assurances	N/A	Assurances are signed and notarized	ALL	
722	Assurances	N/A	Assurances have been signed with the past six months	ALL	
1083	Assurances		This policy is trauma informed	ALL	
1084	Assurances		This policy respects residents and treats them with continuous positive regard	ALL	
1034	Assurances	N/A	Assurances document is signed by CEO/Executive Director or similar position	ALL	
442	Camera Policy	N/A	Camera Policy describes that cameras are only to be reviewed by authorized staff.	ALL	Only if home has interior cameras
443	Camera Policy	N/A	Camera Policy describes that camera footage may only be viewed for a defined reason for resident safety, and not used for consistent monitoring of residents.	ALL	Only if home has interior cameras
444	Camera Policy	N/A	Camera Policy is clear that camera feeds are not to be used to monitor residents in real time.	ALL	Only if home has interior cameras
445	Camera Policy	N/A	Camera Policy describes how long camera footage will be retained.	ALL	Only if home has interior cameras
1079	Camera Policy		This policy is trauma informed	ALL	
1080	Camera Policy		This policy respects residents and treats them with continuous positive regard	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1036	Camera Policy	N/A	Camera Policy is clear that cameras are not placed in bathrooms or bedrooms or other areas where residents can expect privacy.	ALL	
361	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree not to use or possess illicit substances, recreational cannabis or alcohol on or off the property.	ALL	
362	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree to treat each other with respect and support each other in their recovery.	ALL	
363	Code of Conduct/House Rules	N/A	House Code of Conduct is clear on organization's policy for residents entering into sexual or romantic relationships with other residents	ALL	
364	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree to report any inappropriate behavior between residents or between residents and staff or individuals with leadership positions to the director or other appropriate role.	ALL	
365	Code of Conduct/House Rules	N/A	House Code of Conduct includes what time the residents agree to be at home, and how to request permission for employment or other reasons.	Level II and III	
366	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree not to smoke indoors and only in designated smoking areas.	ALL	

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367	Code of Conduct/House Rules	N/A	House Code of Conduct includes agreement to attend house meetings.	ALL	
368	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree to uphold all other home policies and procedures.	ALL	
369	Code of Conduct/House Rules	N/A	House Code of Conduct includes information on if residents are permitted to watch other residents' children and under what circumstances this is allowable.	Children	
370	Code of Conduct/House Rules	N/A	House Code of Conduct includes an agreement to not have drug-related paraphernalia in the home.	ALL	
371	Code of Conduct/House Rules	N/A	House Code of Conduct includes that all tobacco, e-cigarettes, and other related products are to be kept out of reach of children.	Children	
372	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents, "minor children will not be left in the recovery home by themselves.	Children	
373	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree not to possess firearms or other items designed to be weapons on the property.	ALL	
374	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents will engage in recovery planning (setting and attaining recovery goals).	ALL	

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375	Code of Conduct/House Rules	N/A	All elements of the Code of Conduct support a recovery environment, as opposed to being in place simply for the purpose of convenience of staff or leaders.	ALL	
376	Code of Conduct/House Rules	N/A	Organization has a policy on how violations of the Code of Conduct are to be addressed.	ALL	
377	Code of Conduct/House Rules	N/A	Organization's Code of Conduct does not contain additional requests for fee payments that are not included in the Resident Agreement.	ALL	
378	Code of Conduct/House Rules	N/A	Policy on addressing Code of Conduct contains references to immediate termination of residency only in instances where there is an immediate risk to health and safety.	ALL	
379	Code of Conduct/House Rules	N/A	Code of Conduct is well written and able to be understood.	ALL	
1061	Code of Conduct/House Rules		This policy is trauma informed	ALL	
1062	Code of Conduct/House Rules		This policy respects residents and treats them with continuous positive regard	ALL	
258	Code of Ethics	N/A	Provided signed copy of Code of Ethics.	ALL	
259	Code of Ethics	N/A	NARR Code of Ethics has been signed within the past 90 days.	ALL	
357	Communicable Disease Policy	N/A	Communicable Disease Policy includes that residents are notified what behaviors may increase the risk of spread of infectious disease.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
358	Communicable Disease Policy	N/A	Communicable Disease Policy includes that residents are encouraged to take precautions, including handwashing, regular cleaning, not sharing personal items.	ALL	
359	Communicable Disease Policy	N/A	Communicable Disease Policy contains information on how to dispose of biohazardous materials, such as sharps used for insulin or other prescribed medications.	ALL	
360	Communicable Disease Policy	N/A	Communicable Disease Policy is well written and able to be understood.	ALL	
1059	Communicable Disease Policy		This policy is trauma informed	ALL	
1060	Communicable Disease Policy		This policy respects residents and treats them with continuous positive regard	ALL	
346	Emergency Policy	N/A	The Emergency Policy describes what residents should do in the case of a fire, which includes evacuating the building and a meeting location to speak to emergency personnel.	ALL	
347	Emergency Policy	N/A	The Emergency Policy describes what residents should do in the case of a suspected overdose, including where Ohio Board of Pharmacy Approved overdose reversal medication (such as naloxone) is in the house and to contact emergency personnel.	ALL	

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348	Emergency Policy	N/A	The Emergency Policy instructs residents to be referred for medical treatment immediately if they are showing signs of medical distress.	ALL	
349	Emergency Policy	N/A	The Emergency Policy describes what residents should do in the case of a carbon monoxide alert in the home.	ALL	
350	Emergency Policy	N/A	The Emergency Policy includes a name and phone number for the residents to contact after emergency personnel are contacted to notify them of the emergency.	ALL	
351	Emergency Policy	N/A	The Emergency Policy is clear that residents are responsible for ensuring that their children are evacuated/ accounted for during an emergency.	Children	
352	Emergency Policy	N/A	The Emergency Policy includes instruction for what the staff or house leaders are to do in the event of an emergency in the home.	Level III	
353	Emergency Policy	N/A	The Emergency Policy includes what steps staff members should take should the property need to be evacuated, including where to meet residents and how to communicate to emergency responders who may still be inside the building.	Level III	
354	Emergency Policy	N/A	The Emergency Policy includes instruction to contact 9-8-8 or other mental health hotline for a suspected mental health crisis.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
355	Emergency Policy	N/A	The Emergency Policy includes instructions to contact law enforcement in response to violence or severe threats of violence.	ALL	
356	Emergency Policy	N/A	The Emergency Policy is well written and easy to understand.	ALL	
1057	Emergency Policy		This policy is trauma informed	ALL	
1058	Emergency Policy		This policy respects residents and treats them with continuous positive regard	ALL	
249	General	How does your organization ensure cultural competence?	Organization has indicated that they can ensure cultural competence	ALL	
446	General	N/A	All documents are free from requirements that residents waive landlord tenant or fair housing rights.	ALL	
447	General	N/A	All documents are free from requirements that residents turn over EBT or other benefits to the home in exchange for housing.	ALL	
448	General	N/A	There are no policies that conflict with one another.	ALL	
449	General	N/A	All fees and charges that are mentioned in the organization's policies are included in the resident agreement.	ALL	
450	General	N/A	Operator indicates that they agree to the agreements section.	ALL	
451	General	N/A	Operator has signed the application.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
718	General	N/A	Operator has a statement in a policy stating they do not engage in paid work agreements with residents	ALL	Only if home does not engage in resident compensation
719	General	N/A	Operator has a statement in a policy stating they do not allow medical marijuana in their recovery homes	ALL	Only if home does not allow medical cannabis
1038	General	N/A	Applicant documents do not contain any language that suggests that residents must receive treatment from a specific provider in order to maintain their housing.	ALL	
305	Grievance Policy	N/A	Grievance Policy includes information on how a resident may submit a written grievance.	ALL	
306	Grievance Policy	N/A	Grievance Policy includes the names and contact information for the organization's person responsible for handling the grievance.	ALL	
307	Grievance Policy	N/A	Grievance Policy includes a statement that they resident may contact the owner/operator about a grievance.	ALL	
308	Grievance Policy	N/A	Grievance Policy includes that a resident may ask for help in filing a grievance.	ALL	

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309	Grievance Policy	N/A	Grievance Policy includes a statement that the resident may contact ORH with a concern.	ALL	
310	Grievance Policy	N/A	Grievance Policy includes contact information for ORH.	ALL	
311	Grievance Policy	N/A	The Grievance Policy includes clear information that details when a resident will expect to hear a response to their grievance	ALL	
312	Grievance Policy	N/A	If the Grievance Policy references other appropriate entities, contact information for those entities is included.	ALL	
313	Grievance Policy	N/A	The Grievance Policy includes information on the steps that the organization will take to respond to the grievance.	ALL	
314	Grievance Policy	N/A	The grievance policy is well written and easy to understand.	ALL	
1049	Grievance Policy		This policy is trauma informed	ALL	
1050	Grievance Policy		This policy respects residents and treats them with continuous positive regard	ALL	
1035	Grievance Policy	N/A	Grievance Policy contains a link to the online ORH complaint form	ALL	
385	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy requires appropriate screening upon starting with the recovery housing program and moving in for the first time.	ALL	
386	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy requires random drug screening to occur on a regular basis.	Level III	

id	Category	Question Asked	Measure	Levels	Notes
387	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy requires screenings to occur based on suspicion of use of substances.	ALL	
388	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy describes what will happen if a drug screen reveals substance use.	ALL	
389	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy describes how drug screens are paid for and if there are any circumstances when residents must pay for the screening.	ALL	
390	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy describes what will occur if a resident refuses a drug screening.	ALL	
391	Illicit Drug and Alcohol Screening Policy	N/A	Drug Screening Policy is well written and able to be understood.	ALL	
1065	Illicit Drug and Alcohol Screening Policy		This policy is trauma informed	ALL	
1066	Illicit Drug and Alcohol Screening Policy		This policy respects residents and treats them with continuous positive regard	ALL	
410	Incident Report Policy	N/A	Incident Reporting Policy requires that the following incidents be reported to senior staff and documented - overdose, sexual or physical harassment or assault, resident serious injury or death, visitor serious injury, anytime emergency response personnel are called to the house.	ALL	
411	Incident Report Policy	N/A	Incident Reporting Policy requires reporting the details of the incident.	ALL	
412	Incident Report Policy	N/A	Incident Reporting Policy requires reporting the organization's response to the incident.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
413	Incident Report Policy	N/A	Incident Reporting Policy requires reporting the steps the organization can take to prevent future incidents.	ALL	
414	Incident Report Policy	N/A	Incident Reporting Policy is well written and able to be understood.	ALL	
1075	Incident Report Policy		This policy is trauma informed	ALL	
1076	Incident Report Policy		This policy respects residents and treats them with continuous positive regard	ALL	
330	Medical Cannabis Policy	N/A	The Medical Cannabis Policy requires that all medical cannabis be kept in locations that are out of reach of children in the home.	Children	Only applies if Medical Cannabis is allowed
331	Medical Cannabis Policy	N/A	The Medical Cannabis Policy requires that any medical cannabis that are medically recommended to children must be reported to the recovery home and stored and stored and monitored in the same manner as adult medical cannabis.	Children	Only applies if Medical Cannabis is allowed
332	Medical Cannabis Policy	N/A	The Medical Cannabis Policy is clear that parents are responsible for the medical cannabis of children.	Children	Only applies if Medical Cannabis is allowed
333	Medical Cannabis Policy	N/A	The Medical Cannabis Policy describes that residents are to keep track of their own medical cannabis.	Level I	Only applies if Medical Cannabis is allowed

id	Category	Question Asked	Measure	Levels	Notes
334	Medical Cannabis Policy	N/A	The Medical Cannabis Policy includes description that any medically recommended medical cannabis are to be kept in a locked location.	ALL	Only applies if Medical Cannabis is allowed
335	Medical Cannabis Policy	N/A	The Medical Cannabis Policy includes a description of at least one strategy for ensuring that resident medical cannabis that is medically recommended is used appropriately. This can include periodic medical cannabis counts, medical cannabis storage off-site, or coordination with treatment provider concerning medical cannabis that is medically recommended.	Level II	Only applies if Medical Cannabis is allowed
336	Medical Cannabis Policy	N/A	The Medical Cannabis Policy describes that medically recommended medical cannabis is to be logged and observed as residents take their own medical cannabis by staff, or appropriate arrangement with health care providers to have medical cannabis taken under their observation.	Level III	Only applies if Medical Cannabis is allowed

id	Category	Question Asked	Measure	Levels	Notes
337	Medical Cannabis Policy	N/A	The Medical Cannabis Policy describes how residents at different levels of support are to access their medical cannabis, Level III residents have staff support for supporting residents in counting and logging medical cannabis, Level II homes have at least one strategy for ensuring resident medical cannabis is not diverted, including checks of medical cannabis logs, medical cannabis storage off-site, or coordination with treatment provider.	Level II and III	Only applies if Medical Cannabis is allowed
338	Medical Cannabis Policy	N/A	The Medical Cannabis Policy requires that any residents with a medical cannabis have a valid medical recommendation from a medical provider.	ALL	Only applies if Medical Cannabis is allowed
339	Medical Cannabis Policy	N/A	The Medical Cannabis Policy requires that residents disclose any medical recommendation of medical cannabis to the operator either upon move in or immediately upon recommendation.	ALL	Only applies if Medical Cannabis is allowed
340	Medical Cannabis Policy	N/A	The Medical Cannabis Policy describes what will happen if it is discovered that medical cannabis is reported to be missing.	ALL	Only applies if Medical Cannabis is allowed
341	Medical Cannabis Policy	N/A	The Medical Cannabis Policy is well written and able to be understood.	ALL	Only applies if Medical Cannabis is allowed
1053	Medical Cannabis Policy		This policy is trauma informed	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1054	Medical Cannabis Policy		This policy respects residents and treats them with continuous positive regard	ALL	
315	Medication Policy	N/A	The Medication policy describes that all approved scheduled medications are to be stored by residents in a secure location out of sight of other residents and visitors.	Level I	
316	Medication Policy	N/A	The Medication Policy requires that all approved medications be kept in locations that are out of reach of children in the home.	Children	
317	Medication Policy	N/A	The Medication Policy requires that any approved scheduled medications that are prescribed to children must be reported to the recovery home and stored and monitored in the same manner as adult medications.	Children	
318	Medication Policy	N/A	The Medication Policy is clear that parents are responsible for the medication of children.	Children	
319	Medication Policy	N/A	The Medication Policy describes that residents are to keep track of their own medication.	Level I	
320	Medication Policy	N/A	The Medication Policy includes description that approved scheduled prescription medications are to be kept in a locked location.	Level II	

id	Category	Question Asked	Measure	Levels	Notes
321	Medication Policy	N/A	The Medication Policy includes a description of at least one strategy for ensuring that approved resident medication that is scheduled is used appropriately. This can include periodic medication counts, medication storage off-site, or coordination with treatment provider concerning medication that is a scheduled substance.	Level II	
322	Medication Policy	N/A	The Medication Policy describes that approved medications that are scheduled prescriptions are to be kept in a locked location.	Level III	
323	Medication Policy	N/A	The Medication Policy describes that approved scheduled prescriptions are to be logged and observed as residents take their own medication by staff, or appropriate arrangement with health care providers to have medications taken under their observation.	Level III	
324	Medication Policy	N/A	The Medication Policy describes how residents at different levels of support are to store their medication. Level II and Level III properties require approved scheduled prescriptions to be locked. Note for reviewer: measure only applies if organization has multiple levels of support. If only one level of support is offered, pass automatically.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
325	Medication Policy	N/A	The Medication Policy describes how residents at different levels of support are to access their approved medications, Level III residents have staff support for supporting residents in counting and logging medications, Level II homes have at least one strategy for ensuring resident medication is not diverted, including checks of medication logs, medication storage off-site, or coordination with treatment provider.	Level II and III	
326	Medication Policy	N/A	The Medication Policy requires that any residents with an approved scheduled medication that requires a prescription must have a valid prescription from a health care provider.	ALL	
327	Medication Policy	N/A	The Medication Policy requires that residents disclose any approved scheduled prescriptions that they may be taking to the operator, either prior to move-in or immediately when they are prescribed after the resident moves in.	ALL	
328	Medication Policy	N/A	The Medication Policy describes what will happen if it is discovered that scheduled prescription medication is reported to be missing.	ALL	
329	Medication Policy	N/A	The Medication Policy describes the organization policy concerning non-prescription medication (OTC) medications.	ALL	
1051	Medication Policy		This policy is trauma informed	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1052	Medication Policy		This policy respects residents and treats them with continuous positive regard	ALL	
717	Other	N/A	Does not conflict with any other policy.	ALL	
1081	Other		This policy is trauma informed	ALL	
1082	Other		This policy respects residents and treats them with continuous positive regard	ALL	
380	Paid Work Agreements	N/A	Paid Work Agreement includes that paid work is entered into voluntarily.	ALL	Only applies if residents perform compensated work for the organization
381	Paid Work Agreements	N/A	Paid Work Agreement includes that paid work is paid at fair market rate and in compliance with all employment laws.	ALL	Only applies if residents perform compensated work for the organization
382	Paid Work Agreements	N/A	Paid Work Agreement includes that paid work will not interfere with recovery goals.	ALL	Only applies if residents perform compensated work for the organization

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383	Paid Work Agreements	N/A	Paid Work Agreement includes that paid work will not infer special benefits on the resident other than the fair payment.	ALL	Only applies if residents perform compensated work for the organization
384	Paid Work Agreements	N/A	Paid Work Agreement is well written and able to be understood.	ALL	Only applies if residents perform compensated work for the organization
1063	Paid Work Agreements		This policy is trauma informed	ALL	
1064	Paid Work Agreements		This policy respects residents and treats them with continuous positive regard	ALL	
392	Privacy/Confidentiality Policy	N/A	Privacy Policy contains information on how staff, volunteers, and other leaders will keep resident records secure - paper records must be stored in a locked location, computer records stored on a password protected computer.	ALL	
393	Privacy/Confidentiality Policy	N/A	Privacy Policy describes under what circumstances the organization will share information about residents.	ALL	

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394	Privacy/Confidentiality Policy	N/A	Privacy Policy includes information on how the organization ensures only authorized staff and leaders have access to resident information.	ALL	
395	Privacy/Confidentiality Policy	N/A	Policy is clear about what can be posted or shared on social media other websites.	ALL	
396	Privacy/Confidentiality Policy	N/A	Privacy Policy is well written and able to be understood.	ALL	
1067	Privacy/Confidentiality Policy		This policy is trauma informed	ALL	
1068	Privacy/Confidentiality Policy		This policy respects residents and treats them with continuous positive regard	ALL	
260	Proof of Insurance	N/A	Proof of Insurance contains address of house.	ALL	
261	Proof of Insurance	N/A	Proof of Insurance is not expired.	ALL	
1039	Proof of Insurance		This policy is trauma informed	ALL	
1040	Proof of Insurance		This policy respects residents and treats them with continuous positive regard	ALL	
406	Recurrence of Substance Use	N/A	Recurrence of Substance Use Policy requires that any recurrence of substance use be addressed immediately after any immediate medical needs are addressed and appropriately documented.	ALL	
407	Recurrence of Substance Use	N/A	Recurrence of Substance Use Policy requires a description of what will happen with children in the case of a recurrence of substance use.	Children	

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408	Recurrence of Substance Use	N/A	Recurrence of Substance Use Policy requires that residents be provided information about additional services and supports.	ALL	
409	Recurrence of Substance Use	N/A	Recurrence of Substance Use Policy is well written and able to be understood.	ALL	
1073	Recurrence of Substance Use		This policy is trauma informed	ALL	
1074	Recurrence of Substance Use		This policy respects residents and treats them with continuous positive regard	ALL	
276	Resident Agreement	N/A	Resident Agreement has a signature line for the resident and operator to sign.	ALL	
277	Resident Agreement	N/A	Resident Agreement contains information on the amount of advance payments or deposits.	ALL	Only applies if organization indicates that they collect advance payments or deposits
278	Resident Agreement	N/A	Resident Agreement clearly states the amount of the resident fee.	ALL	
279	Resident Agreement	N/A	Sliding Fee Scale in Resident Agreement used to calculate resident payments is clear and able to be fairly applied.	ALL	Only applies if organization uses sliding fee scales

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280	Resident Agreement	N/A	Resident Agreement is clear about when fee payments are due.	ALL	
281	Resident Agreement	N/A	Resident Agreement is clear for how long residents may live in the house without payment of fees and under what circumstances the operator will begin to collect fees.	ALL	Only applies if organizations allow residents to live in the home without paying rent
282	Resident Agreement	N/A	All fees that are charged to the resident are detailed in the Resident Agreement.	ALL	
283	Resident Agreement	N/A	Resident Agreement contains information on how the operator may notify the resident that they are ending the resident agreement.	ALL	
284	Resident Agreement	N/A	Resident Agreement is clear that the property is a recovery home and resident is expected to not use or possess illicit drugs, recreational cannabis, or alcohol.	ALL	
285	Resident Agreement	N/A	Resident Agreement contains reference to other policies and procedures.	ALL	
286	Resident Agreement	N/A	Resident Agreement contains information about the organization's refund policy if refunds are ever offered. If refunds are offered, there is information on how residents can request a refund.	ALL	

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287	Resident Agreement	N/A	Resident Agreement contains information on how the resident may notify the operator that they are ending the resident agreement.	ALL	
288	Resident Agreement	N/A	Resident Agreement contains information on what will happen if a resident leaves the property without notice or abandons their property.	ALL	
289	Resident Agreement	N/A	Resident Agreement describes what will happen to any resident property that is left in the home after the resident has vacated the property.	ALL	
290	Resident Agreement	N/A	Resident Agreement does not contain requests for resident to waive fair housing or landlord tenant rights.	ALL	
291	Resident Agreement	N/A	Resident Agreement does not contain any statements that limit the amount of time in the recovery home to a specific period of time or that the length of time is determined by a third-party payor.	ALL	
292	Resident Agreement	N/A	Resident Agreement does not contain any statements that require residents to receive services from a specific organization to maintain their housing.	ALL	
293	Resident Agreement	N/A	Resident Agreement does not require residents to make donations or participate in required fundraising activities in exchange for housing.	ALL	

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294	Resident Agreement	N/A	Resident Agreement does not contain requirements that residents turn over EBT or other benefits to the operator in exchange for housing.	ALL	
295	Resident Agreement	N/A	Resident Agreement is clearly written and able to be understood.	ALL	
1045	Resident Agreement		This policy is trauma informed	ALL	
1046	Resident Agreement		This policy respects residents and treats them with continuous positive regard	ALL	
405	Resident Emergency Contact Information	N/A	Organization has a process for collecting resident emergency contact information.	ALL	
1071	Resident Emergency Contact Information		This policy is trauma informed	ALL	
1072	Resident Emergency Contact Information		This policy respects residents and treats them with continuous positive regard	ALL	
272	Resident Evaluation Criteria	N/A	Resident Evaluation Criteria involves evaluation of if children can live in the home with parents, including setting the age of children who can live in the home.	Children	
273	Resident Evaluation Criteria	N/A	Resident Evaluation Criteria requires at least six months sustained abstinence from alcohol, recreational cannabis, and illicit substances.	Level I	
274	Resident Evaluation Criteria	N/A	Resident Evaluation Criteria requires a documented review of the resident,Âs recovery capital and specific ways to measure if the resident has sufficient recovery capital.	Level I	

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275	Resident Evaluation Criteria	N/A	Resident Evaluation Criteria requests information about length of time in sustained recovery. Residents with 28 days are considered for move in. Residents with less than 7 days are not permitted to move in. Residents with 7-28 days are permitted to move in if they have a written support plan that includes ensuring that the resident is supervised until they reach the 28-day requirements.	Level II	
1043	Resident Evaluation Criteria		This policy is trauma informed	ALL	
1044	Resident Evaluation Criteria		This policy respects residents and treats them with continuous positive regard	ALL	
262	Resident Evaluation Process	N/A	Resident Evaluation Process collects resident name and contact information.	ALL	
263	Resident Evaluation Process	N/A	Resident Evaluation Process involves explaining that the home is a Level I home, where residents are not monitored or supervised.	Level I	
264	Resident Evaluation Process	N/A	Resident Evaluation Process involves explaining that the home is a Level II home, where residents are monitored but are not supervised 24/7.	Level II	
265	Resident Evaluation Process	N/A	Resident Evaluation Process involves explaining that the home is a Level III home, where residents are supervised, but it is not a clinical treatment setting.	Level III	

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266	Resident Evaluation Process	N/A	Resident Evaluation involves a process for examining resident's willingness to participate in ongoing recovery activities and attaining recovery goals.	ALL	
267	Resident Evaluation Process	N/A	Resident Evaluation involves a process for examining a resident's willingness to provide support to other residents.	ALL	
268	Resident Evaluation Process	N/A	Resident Evaluation involves a process for examining a resident's willingness to maintain a drug and alcohol-free living environment.	ALL	
269	Resident Evaluation Process	N/A	Resident Evaluation process is clear that only individuals with substance use disorder are considered for move-in. Other specialized populations may also be served if they also have a substance use disorder.	ALL	
270	Resident Evaluation Process	N/A	Resident Evaluation is well written and can be understood.	ALL	

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271	Resident Evaluation Process	N/A	Resident Evaluation Process involves assessing residents by considering length of continuous abstinence from alcohol, recreational cannabis, and illicit substances. Residents with less than four weeks are eligible to move into a Level III environment, those with less than six months are eligible to move into a Level III or Level II environment. Note for reviewer: measure only applies if organization has multiple levels of support. If only one level of support is offered, pass automatically.	ALL	
1041	Resident Evaluation Process		This policy is trauma informed	ALL	
1042	Resident Evaluation Process		This policy respects residents and treats them with continuous positive regard	ALL	
296	Resident Rights Statement	N/A	Statement of Resident Rights is signed by resident.	ALL	
297	Resident Rights Statement	N/A	Includes a right to receive a copy of the Resident Rights and Grievance Policy.	ALL	
298	Resident Rights Statement	N/A	Includes a right to exercise rights without reprisal, except that no right extends so far as to supersede health and safety considerations.	ALL	
299	Resident Rights Statement	N/A	Includes a right to file a grievance in accordance with house policy.	ALL	
300	Resident Rights Statement	N/A	Includes the right to be informed in writing of the rates charged by the recovery house, as well as any additional charges.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
301	Resident Rights Statement	N/A	Includes the right to consult with independent treatment specialist or legal counsel at one's own expense.	ALL	
302	Resident Rights Statement	N/A	Includes the right to a full explanation regarding the loss or restriction of housing privileges and the methods to reinstate privileges.	ALL	
303	Resident Rights Statement	N/A	Includes the right to request and receive in a timely manner a written receipt for any payments made or statement of account that details any expenses, charges and payments made.	ALL	
304	Resident Rights Statement	N/A	Resident Rights Statement is well written and able to be understood.	ALL	
1047	Resident Rights Statement		This policy is trauma informed	ALL	
1048	Resident Rights Statement		This policy respects residents and treats them with continuous positive regard	ALL	
397	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes prohibition on entering sexual or romantic relationships with residents.	Level II and III	
398	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes prohibition on behaviors or activities that prohibit harassment or threats to residents, other staff members, volunteers, neighbors, or others.	Level II and III	
399	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes prohibition on staff or leaders lending or borrowing money or other items of value from residents.	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
400	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes prohibition on use of, possession of, or being under the influence of illicit substances, recreational cannabis, or alcohol while at work or actively representing the organization.	Level II and III	
401	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct prohibits being directly involved in financial affairs (for example, co-signing on loans, co-owners of bank accounts, being a payee for residents etc.) Working with residents on budgeting is allowable.	Level II and III	
402	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes reference to privacy policy.	Level II and III	
403	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes requirement to report any inappropriate relationships, treatment of residents, or other issues to senior members of staff.	Level II and III	
404	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct is well written and able to be understood.	Level II and III	
1069	Staff and Leadership Code of Conduct		This policy is trauma informed	Level II and III	
1070	Staff and Leadership Code of Conduct		This policy respects residents and treats them with continuous positive regard	Level II and III	
421	Staffing	Whose responsibility is it to check to make sure the safety equipment (smoke detectors, fire extinguishers) is in good working order?	Assignment Description contains a responsibility to check safety equipment and ensure it is good working order.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
422	Staffing	Whose responsibility is it to check the home periodically for potential physical safety hazards (overloaded outlets, making sure egresses are not blocked, etc.)	Assignment Description contains a responsibility to check the home periodically for physical safety hazards such as overloaded electrical outlets, ensuring egresses are not blocked, etc.	ALL	
423	Staffing	Whose responsibility is it to be available to residents if they need additional support?	Assignment description contains a responsibility to be available in case any resident needs additional support or has a question.	ALL	
424	Staffing	Whose responsibility is it to be available to residents if they need additional support?	Assignment description of the person available to residents if they need additional support is clear that this person is a compensated staff position.	Level II and III	
425	Staffing	Whose responsibility is it to orient new residents to the home and ensure that all policies and procedures are explained to them?	Assignment description contains a responsibility to orient new residents to the home and ensure that all policies and procedures are explained to new residents.	ALL	
426	Staffing	Whose responsibility is it to ensure that resident house meetings happen at least weekly and that all residents attend?	Assignment description contains a responsibility to ensure that house meetings happen weekly and that all residents attend.	ALL	
427	Staffing	Whose responsibility is it to respond to neighbor concerns?	Assignment description contains a responsibility to respond to neighbor concerns.	ALL	
428	Staffing	Whose responsibility is it to review resident grievances?	Assignment description contains a responsibility to review resident grievances.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
429	Staffing	Whose responsibility is it to review resident grievances?	Assignment description of the person responsible to review resident grievances is clear that this person is a compensated staff position.	Level II and III	
430	Staffing	Whose responsibility is it to respond to incidents at the recovery home and ensure appropriate reports are completed?	Assignment descriptions contains a responsibility to respond to incidents at the recovery home, ensure an appropriate response, and document the incident appropriately.	ALL	
431	Staffing	Whose responsibility is it to respond to incidents at the recovery home and ensure appropriate reports are completed?	Assignment description of the person responsible to respond to incidents at the recovery home is clear that this person is a compensated staff position.	Level II and III	
432	Staffing	N/A	All assignment descriptions include who the person reports to (Unless it is the Executive Director or CEO him/herself).	ALL	
433	Staffing	N/A	All assignment descriptions include that the person is expected to model recovery principles and prosocial behavior.	ALL	
434	Staffing	Whose responsibility is it to respond when a resident is not upholding the Code of Conduct?	Assignment description contains a responsibility to respond when residents are not upholding the Code of Conduct.	ALL	
435	Staffing	Whose responsibility is it to respond when a resident is not upholding the Code of Conduct?	Assignment description of the person responsible to respond when residents are not upholding the Code of Conduct is clear that this person is a compensated staff position.	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
436	Staffing	Whose responsibility is it to help monitor residents for potential warning signs concerning recurrence of symptoms and refer them for more support?	Assignment description contains a responsibility to help monitor residents for any potential warning signs concerning recurrence of symptoms and refer them for more support.	Level II and III	
437	Staffing	Whose responsibility is it to check in with residents on a daily basis?	Assignment description contains a responsibility to check in with residents on a daily basis.	Level II and III	
438	Staffing	Whose responsibility is it to examine the physical property at least four days a week and spend enough time at the home to ensure that all residents are accounted for, residents do not need additional support, and the house is free from substance use. (This can be more than one person)	Assignment description makes it clear that there is someone who will be present at the physical property daily to ensure the house is free from alcohol and illicit substances, residents are following the Code of Conduct, there are no prohibited items in the home, and to check on residents to ensure that they are accounted for. This person must spend enough time at the home to examine the entire property for any violations of the Code of Conduct.	Level II	
439	Staffing	Whose responsibility is it to be at the house overnight and on weekends to ensure that there are paid staff onsite whenever residents are present?	Assignment descriptions are clear that paid staff are expected to be onsite whenever residents are present.	Level III	
440	Staffing	Whose responsibility is it to meet with residents at least weekly to discuss their recovery plans?	Assignment description contains a responsibility to meet with residents at least weekly to discuss and document their recovery plans.	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
441	Staffing	Whose responsibility is it to examine the physical property at least four days a week and spends enough time at the home to ensure that all residents are accounted for, residents do not need additional support, and the house is free from substance use. (This can be more than one person)	Assignment description of the person responsible to examine the physical property four days a week, spends enough time at the recovery home to ensure that residents are accounted for and do not need additional support, and that the house is free from substance use, is clear that this person is a paid staff position.	Level II and III	
723	Staffing	How do you ensure that individual apartments are free from alcohol or illicit substances?	Staff perform regular checks of individual apartments to ensure that there are no prohibited items within individual apartment units.	Level II and III	
415	Visitor Policy	N/A	Visitor Policy describes what visitors are permitted to visit the house and when they can visit.	ALL	
416	Visitor Policy	N/A	Visitor Policy describes that visitors are only permitted when the person they are visiting is at the home.	ALL	
417	Visitor Policy	N/A	Visitor Policy describes what areas of the home that they are permitted to visit.	ALL	
418	Visitor Policy	N/A	Visitor Policy describes that visitors are not allowed to possess or be under the influence of illicit substances, recreational cannabis or alcohol.	ALL	
419	Visitor Policy	N/A	Visitor Policy describes that visitors may be asked to leave if they engage in inappropriate behavior.	ALL	
420	Visitor Policy	N/A	Visitor Policy is well written and able to be understood.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1077	Visitor Policy		This policy is trauma informed	ALL	
1078	Visitor Policy		This policy respects residents and treats them with continuous positive regard	ALL	
Dwelling Review					
724	Exterior	Property is smoke-free OR there is a designated space for smoking outside with an appropriate container.	Property is smoke-free OR there is a designated space for smoking outside with an appropriate container.	ALL	
725	Exterior	The yard is free from garbage and other debris	The yard is free from garbage and other debris	ALL	
726	Exterior	External buildings are in good repair with no obvious safety hazards	External buildings are in good repair with no obvious safety hazards	ALL	
727	Exterior	Any fencing is in good repair with no obvious safety hazards	Any fencing is in good repair with no obvious safety hazards	ALL	
728	Exterior	There is no indoor furniture being used as outdoor furniture	There is no indoor furniture being used as outdoor furniture	ALL	
729	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Emergency Policy (including current staff contact info) in the dwelling	ALL	
730	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Medication Policy in the dwelling	ALL	
731	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Visitor Policy in the dwelling	ALL	
732	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the dwelling Code of Conduct in the dwelling	ALL	
733	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Resident Rights Statement in the dwelling	ALL	
734	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Grievance Policy in the dwelling	ALL	

id	Category	Question Asked	Measure	Levels	Notes
735	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Communicable Disease Policy in the dwelling	ALL	
736	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Neighbor Concerns Policy in the dwelling	ALL	
737	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Resident Agreement in the dwelling	ALL	
738	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Drug Screening Policy in the dwelling	ALL	
739	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Privacy Policy in the dwelling	ALL	
740	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Recurrence of Substance Use Policy in the dwelling	ALL	
741	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Camera Policy in the dwelling	ALL	Only if home has interior cameras
742	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Paid Work Agreement Policy in the dwelling	ALL	Only applies if residents perform compensated work for the organization
743	Documents check	Can you show me where you keep essential policies for residents?	The dwelling has a copy of the Medical Cannabis Policy in the dwelling	ALL	Only if home allows medical cannabis
744	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Emergency Policy matches the one on file with ORH	ALL	

id	Category	Question Asked	Measure	Levels	Notes
745	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Medication Policy matches the policy on file with ORH	ALL	
746	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Visitor Policy matches the policy on file with ORH	ALL	
747	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Code of Conduct matches the policy on file with ORH	ALL	
748	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Resident Rights Statement matches the policy on file with ORH	ALL	
749	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Grievance Policy matches the policy on file with ORH	ALL	
750	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Communicable Disease Policy matches the policy on file with ORH	ALL	
751	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Neighbor Concern Policy matches the policy on file with ORH	ALL	
752	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Resident Agreement matches the policy on file with ORH	ALL	
753	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Drug Screening Policy matches the policy on file with ORH	ALL	
754	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Privacy Policy matches the policy on file with ORH	ALL	
755	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Recurrence of Substance Use Policy matches the policy on file with ORH	ALL	
756	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Camera Policy matches the policy on file with ORH	ALL	Only if home has interior cameras

id	Category	Question Asked	Measure	Levels	Notes
757	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Paid Work Agreement Policy matches the policy on file with ORH	ALL	Only applies if residents perform compensated work for the organization
758	Documents check	Can you show me where you keep essential policies for residents?	The dwelling's copy of the Medical Cannabis Policy matches the policy on file with ORH	ALL	Only if home allows medical cannabis
759	Dwelling Supplies	Can you show me where Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone) is stored in the house?	Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone) is in the dwelling and is in a place where residents can easily access it	ALL	
760	Dwelling Supplies	Can you show me where Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone) is stored in the house?	Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone) is not expired.	ALL	
761	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has a vacuum cleaner or broom and dustpan	ALL	
762	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has a mop and bucket	ALL	
763	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has appropriate cleaning sponges, rags, or paper towels	ALL	
764	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has appropriate cleaner for kitchen counters and bathroom sinks	ALL	
765	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has toilet brush and cleaner	ALL	

id	Category	Question Asked	Measure	Levels	Notes
766	Dwelling Supplies	Can you show me where you have cleaning supplies for the house stored?	dwelling has appropriate dishwashing soap and/or detergent	ALL	
767	Dwelling Supplies	Can you show me where residents store their medications?	The location of medications is the same as outlined in the dwelling's medication policy.	ALL	
768	Dwelling Supplies	Do you have gas appliances (including a water heater or gas heat) in this dwelling?		ALL	Skip logic
769	Dwelling Supplies	How would your carbon monoxide detector work if one of the gas appliances were to leak?	Any carbon monoxide detector system must be one that can detect carbon monoxide from any gas appliances (stoves, dryers, furnaces, etc.) Alarm must be able to sound to wake residents up if sleeping	ALL	Skip logic
770	Dwelling Supplies	The dwelling's furnace appears to be in good working order	The dwelling's furnace appears to be in good working order	ALL	
771	Dwelling Supplies	The dwelling's hot water heater appears to be in good working order	The dwelling's hot water heater appears to be in good working order	ALL	
772	Dwelling Supplies	The dwelling has exit maps posted	The dwelling has exit maps posted	Level III	
773	Dwelling Supplies	The dwelling has items for children's entertainment and activities	The dwelling has items for children's entertainment and activities	Children	
774	Dwelling Supplies	The dwelling's cleaning supplies are stored appropriately away from children	The dwelling's cleaning supplies are stored appropriately away from children	Children	
775	Dwelling Supplies	The dwelling has age-appropriate safety items in place for any children (electric outlet covers, drawer and cabinet locks, etc.)	The dwelling has age-appropriate safety items in place for any children (electric outlet covers, drawer and cabinet locks, etc.)	Children	
776	Dwelling Supplies	dwelling has hot water, heat, and electricity	dwelling has hot water, heat, and electricity	ALL	
777	Cameras	Do you have cameras in the interior of this house?		ALL	Skip logic

id	Category	Question Asked	Measure	Levels	Notes
778	Cameras	Do you have cameras in the interior of this house? If so, can you show me where they are placed?	There are no cameras in resident bedrooms or bathrooms	ALL	Skip logic
779	Cameras	Do you have cameras in the interior of any of your houses? If so, can you show me where they are placed?	There are no cameras where residents may need privacy (such as when changing clothes or using bathroom areas)	ALL	Skip logic
780	Cameras	How do you use interior cameras?	There are no banks of monitors set up for staff to view residents that replaces staff being with residents in person	ALL	Skip logic
781	Cameras	Who has access to the feeds of the interior cameras?	The camera feeds are secure with only approved staff having access	ALL	Skip logic
782	Cameras	How do you ensure that the interior camera feeds are only accessed according to your home's policy	The home is able to document when camera feeds are accessed and who accessed the feeds.	ALL	Skip logic
783	Cameras	Cameras are not monitored constantly; feeds are only viewed if there is a valid reason	Cameras are not monitored constantly; feeds are only viewed if there is a valid reason	ALL	Skip logic
784	Entrances and exits	The front door is in good repair and safe	The front door is in good repair and safe	ALL	
785	Entrances and exits	Any back and side doors are in good repair and safe	Any back and side doors are in good repair and safe	ALL	
786	Entrances and exits	The front door is easily accessible	The front door is easily accessible	ALL	
787	Entrances and exits	Any back and side doors are easily accessible	Any back and side doors are easily accessible	ALL	
788	Entrances and exits	How are residents able to get into and out of the house?	Residents are not locked into the dwelling. Current residents are able to get into the dwelling when they need to. They either have a key, a code, staff are able to let residents in at any time they need, or another method of entry.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
789	Entrances and exits	The pathway out of the dwelling is obvious in case of emergency OR if the path is not obvious, exit signs are posted. For Level 3, evacuation maps and exit signs are posted	The pathway out of the dwelling is obvious in case of emergency OR if the path is not obvious, exit signs are posted. For Level 3, evacuation maps and exit signs are posted	ALL	
790	All rooms	Furniture in the room is in good repair and free from holes or stains	Furniture in the room is in good repair and free from holes or stains	ALL	
791	All rooms	Furniture in the room is being used for its intended purpose	Furniture in the room is being used for its intended purpose	ALL	
792	All rooms	Furniture in the room is typical of a home-like environment	Furniture in the room is typical of a home-like environment	ALL	
793	All rooms	Flooring is free from trip hazards	Flooring is free from trip hazards	ALL	
794	All rooms	Flooring is free from stains and excessive wear	Flooring is free from stains and excessive wear	ALL	
795	All rooms	Electrical outlets are not overloaded.	Electrical outlets are not overloaded.	ALL	
796	All rooms	Power strips are used appropriately.	Power strips are used appropriately.	ALL	
797	All rooms	Paint is well maintained	Paint is well maintained	ALL	
798	All rooms	The walls are free from holes or excessive damage	The walls are free from holes or excessive damage	ALL	
799	All rooms	Ceilings are free from leaks and water or other excessive damage	Ceilings are free from leaks and water or other excessive damage	ALL	
800	All rooms	Any window coverings are appropriate and in good repair	Any window coverings are appropriate and in good repair	ALL	
801	All rooms	All electrical outlets have appropriate covers	All electrical outlets have appropriate covers	ALL	
802	All rooms	All light switches have appropriate covers	All light switches have appropriate covers	ALL	
803	All rooms	All light fixtures have appropriate covers	All light fixtures have appropriate covers	ALL	

id	Category	Question Asked	Measure	Levels	Notes
804	All rooms	No excessive or old wiring hanging from walls or ceiling	No excessive or old wiring hanging from walls or ceiling	ALL	
805	All rooms	Other concerns about this room:	Other concerns about this room:	ALL	
806	All rooms	Room is free from excessive dirt, clutter, or broken items that need to be repaired or discarded	Room is free from excessive dirt, clutter, or broken items that need to be repaired or discarded	ALL	
807	All rooms	There are no resident medications in view	There are no resident medications in view	ALL	
808	All rooms	dwelling is free from visible signs of pests (bedbugs, mice, rats, other bugs)	dwelling is free from visible signs of pests (bedbugs, mice, rats, other bugs)	ALL	
809	Kitchen	There is at least one full-sized refrigerator per five residents (reviewer discretion may be used for extra-large refrigerators). Note - could connect to next question	There is at least one full-sized refrigerator per five residents (reviewer discretion may be used for extra-large refrigerators). Leave a note on this measure to indicate how many refrigerators are present.	ALL	
811	Kitchen	Dry food storage is available	Dry food storage is available	ALL	
812	Kitchen	No food is being stored on the floor or in places not appropriate for food storage	No food is being stored on the floor or in places not appropriate for food storage	ALL	
813	Kitchen	Dishes and dwellingwares are clean and stored appropriately	Dishes and dwellingwares are clean and stored appropriately	ALL	
814	Kitchen	There is an adequate amount of dishes for dwelling capacity (at least one set per resident)	There is an adequate amount of dishes for dwelling capacity (at least one set per resident)	ALL	
815	Kitchen	The refrigerators are in good working order, the inside is cold and there are no leaks	The refrigerators are in good working order, the inside is cold and there are no leaks	ALL	
816	Kitchen	The stove is clean and in good working order	The stove is clean and in good working order	ALL	

id	Category	Question Asked	Measure	Levels	Notes
817	Kitchen	The oven is clean and in good working order	The oven is clean and in good working order	ALL	
818	Kitchen	Any other appliances being provided are clean and in good working order.	Any other appliances being provided are clean and in good working order.	ALL	
819	Kitchen	There are appropriate supplies for occupants to wash hands at the kitchen sink	There are appropriate supplies for occupants to wash hands at the kitchen sink	ALL	
820	Kitchen	The fire extinguisher is in plain sight or in clearly marked location.	The fire extinguisher is in plain sight or in clearly marked location.	ALL	
821	Kitchen	The fire extinguisher is not expired	The fire extinguisher is not expired	ALL	
822	Kitchen	A smoke detector is located appropriately in or near kitchen so alarm will sound if something were to burn when cooking.	A smoke detector is located appropriately in or near kitchen so alarm will sound if something were to burn when cooking.	ALL	
823	Kitchen	There is a dining table(s) and chairs large enough for all occupants to share a meal together	There is a dining table(s) and chairs large enough for all occupants to share a meal together	ALL	
824	Kitchen	Can residents use the kitchen freely?	Residents are able to use the kitchen for daily living without limitations or set hours (Code of Conduct may include reasonable quiet hours and exceptions can be made for set mealtimes when dwelling provides meals, but residents should still be able to access snacks, prepare non-provided meals, etc. freely)	ALL	
825	Laundry	Washer is in good working order	Washer is in good working order	ALL	
826	Laundry	Dryer is in good working order	Dryer is in good working order	ALL	

id	Category	Question Asked	Measure	Levels	Notes
827	Laundry	If washers and dryers are unavailable or limited, residents have access to a local laundromat to clean their clothes and laundromat affordability and transportation are considered.	If washers and dryers are unavailable or limited, residents have access to a local laundromat to clean their clothes and laundromat affordability and transportation are considered.	ALL	
828	Bedroom	The bedroom meets space requirements for number of beds/occupants in the room	The bedroom meets space requirements for number of beds/occupants in the room	ALL	
829	Bedroom	Each occupant has an appropriate bed	Each occupant has an appropriate bed	ALL	
830	Bedroom	Each occupant has an appropriate place to store folded clothes	Each occupant has an appropriate place to store folded clothes	ALL	
831	Bedroom	Each occupant has an appropriate place to store hanging clothes	Each occupant has an appropriate place to store hanging clothes	ALL	
832	Bedroom	There is an egress for occupants	There is an egress for occupants	ALL	
833	Bedroom	There is a fire detector in the bedroom	There is a fire detector in the bedroom	ALL	
834	Bedroom	Occupants do not need to walk through the bedroom to get to common areas	Occupants do not need to walk through the bedroom to get to common areas	ALL	
835	Bedroom	The bedroom has an appropriate door	The bedroom has an appropriate door	ALL	
836	Bedroom	Bedroom does not have more than six occupants	Bedroom does not have more than six occupants	ALL	
837	Bedroom	The bedroom either has two or fewer occupants OR the bedroom has features which allow the room to feel homelike, such as privacy screens, individual decoration, ability of residents to arrange furniture or other features which lend to a homelike environment	The bedroom either has two or fewer occupants OR the bedroom has features which allow the room to feel homelike, such as privacy screens, individual decoration, ability of residents to arrange furniture or other features which lend to a homelike environment	ALL	

id	Category	Question Asked	Measure	Levels	Notes
838	Bedroom	Occupants are not storing food in the bedroom	Occupants are not storing food in the bedroom	ALL	
839	Bedroom	There are no mini fridges in bedrooms	There are no mini fridges in bedrooms (pass measure automatically for dormitories)	ALL	
840	Bathroom	Bathroom sink is clean	Bathroom sink is clean	ALL	
841	Bathroom	Toilet is clean	Toilet is clean	ALL	
842	Bathroom	Bathroom sink/vanity is in good working condition	Bathroom sink/vanity is in good working condition	ALL	
843	Bathroom	Bathroom has appropriate handwashing supplies for residents	Bathroom has appropriate handwashing supplies for residents	ALL	
844	Bathroom	Toilet is in working condition	Toilet is in working condition	ALL	
845	Bathroom	Tub/Shower is clean	Tub/Shower is clean	ALL	
846	Bathroom	Tub/Shower is in working condition	Tub/Shower is in working condition	ALL	
847	Bathroom	Tub/Shower has an appropriate door or curtain	Tub/Shower has an appropriate door or curtain	ALL	
848	Bathroom	Any windows in the bathroom have appropriate coverings for privacy	Any windows in the bathroom have appropriate coverings for privacy	ALL	
849	Bathroom	There is at least one full bathroom (toilet, sink, shower, or tub) per six residents	There is at least one full bathroom (toilet, sink, shower, or tub) per six residents	ALL	
850	Bathroom	Bathroom is an appropriately finished condition	Bathroom is an appropriately finished condition	ALL	
851	Bathroom	Bathroom contains toilet paper	Bathroom contains toilet paper	ALL	
852	Bathroom	Any other elements provided are in good working condition (i.e., towel bars are secure, mirrors are not broken or cracked, etc.	Any other elements provided are in good working condition (i.e., towel bars are secure, mirrors are not broken or cracked, etc.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
853	Basements	Basement is free from standing water and any items are stored safely (away from appliances and heating elements)	Basement is free from standing water and any items are stored safely (away from appliances and heating elements)	ALL	
854	Basements	There is no trash being stored in the basement	There is no trash being stored in the basement	ALL	
855	Living/Common Room	Where do you host house meetings and other gatherings?	There is a space large enough for all residents in the home to gather for activities (such as dwelling meetings and social events)	ALL	
856	Living/Common Room	Can the residents use this room freely?	Residents are able to use common areas for informal activities and daily living without limitations or set hours (Code of Conduct may include reasonable quiet hours)	ALL	
857	Living/Common Room	The space contains enough furnishings that allow all residents to have a seat when gathering	The space contains enough furnishings that allow all residents to have a seat when gathering	ALL	
858	Final Confirmation	There was no evidence of inappropriate drug or alcohol use at the home. Examples can include residents who are currently under the influence, alcohol in the dwelling, illicit drugs in the dwelling, or drug paraphernalia in the dwelling, or residents making statements about being intoxicated or under the influence in the dwelling.	There was no evidence of inappropriate drug or alcohol use at the home. Examples can include residents who are currently under the influence, alcohol in the dwelling, illicit drugs in the dwelling, or drug paraphernalia in the dwelling, or residents making statements about being intoxicated or under the influence in the dwelling.	ALL	
859	Final Confirmation	Allow reviewers to indicate if a second in-person visit is required.	Allow reviewers to indicate if a second in-person visit is required.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
860	Final Confirmation	Any residents present are displaying behavior and actions that are consistent with recovery housing.	Any residents present are displaying behavior and actions that are consistent with recovery housing.	ALL	
861	Final Confirmation	There is no evidence that the dwelling serves individuals other than people with substance use disorders and their families.	There is no evidence that the dwelling serves individuals other than people with substance use disorders and their families.	ALL	
862	Final Confirmation	The capacity of the dwelling is three or greater OR the operator is able to demonstrate that there is a larger recovery environment made of multiple environments to create an environment of peer support.	The capacity of the dwelling is three or greater OR the operator is able to demonstrate that there is a larger recovery environment made of multiple environments to create an environment of peer support.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
863	Final Confirmation	There are no other businesses, residences, or activities on the same site. OR The recovery housing residence is appropriately separated from any other businesses, residences, or activities (such as treatment centers) that share the same property, building, or site; Residents do not have to walk through a different business (such as a treatment center) to get to the recovery residence; Non-residents (including non-resident staff) cannot access the recovery housing residence through interior or connecting doors; There are separate mailing addresses for the recovery residences and any other building or business.	There are no other businesses, residences, or activities on the same site. OR The recovery housing residence is appropriately separated from any other businesses, residences, or activities (such as treatment centers) that share the same property, building, or site; Residents do not have to walk through a different business (such as a treatment center) to get to the recovery residence; Non-residents (including non-resident staff) cannot access the recovery housing residence through interior or connecting doors; There are separate mailing addresses for the recovery residences and any other building or business.	ALL	
Program Interview					
864	Evaluation	Can you explain to me in your own words your process for evaluating residents to see if they are able to move into the dwelling?	Interviewee is able to explain the process of the resident evaluation process in a sensible manner that is consistent with the written policy.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
865	Evaluation	How do you consider the length of time an applicant has not used illicit substances or alcohol in the Level II dwelling(s)?	Operator describes that only new residents with at least 28 days of continuous non-use of illicit drugs or alcohol are allowed to move in the Level II dwelling(s). Exceptions may be made for residents with at least 7-28 days if they have completed a treatment program, have a written plan to maintain any ongoing treatment recommendations, and a documented plan for the residence to provide additional support to the resident when they first move into the home. Residents with less than 7 days are not permitted to move in.	Level II	
866	Evaluation	How do you consider the length of time an applicant has not used illicit substances or alcohol in the Level I dwelling(s)?	Operator describes that only residents with at least six months of continuous non-use of illicit drugs or alcohol are permitted to move in the Level I dwelling(s) and there is some sort of evaluation of recovery capital that is documented.	Level I	
867	Evaluation	How do you decide which children of the resident are able to live in the dwelling?	Operator shows and describes policy for children that includes any agency specified age limits for children (children under the age of eighteen are allowed to live with their parents).	Children	

id	Category	Question Asked	Measure	Levels	Notes
868	Evaluation/Drug Screening	How do you ensure that residents are free from illicit substances prior to moving into the dwelling?	Operator has a process for ensuring residents have not recently used illicit substances or alcohol prior to moving into the dwelling, either they accept screens from referral sources, or perform a screen of residents themselves.	ALL	
869	Evaluation	What other factors do you consider for a person to be eligible to move into the dwelling?	Operator can explain any other factors, which at minimum includes understanding and willingness to follow program guidelines, participate in recovery planning, willingness to provide support to other residents, and maintain an illicit drug, recreational cannabis, and alcohol-free living environment.	ALL	
870	Resident Agreement	Do you offer scholarships, stipends, or other reductions on rent?		ALL	If yes, ask the next three
871	Resident Agreement	How do you prepare residents for when scholarships run out?	Operator describes a plan that includes at least one strategy for ensuring residents can stay after stipends or scholarships run out, including helping residents find employment, secure disability income, additional payment plans or other methods of ensuring residents can stay after subsidies run out.	ALL	Only asked if Yes to 870

id	Category	Question Asked	Measure	Levels	Notes
872	Resident Agreement	Can you please show me where the information about the end of scholarships and subsidies is located in your resident agreement?	Operator is able to show the Resident Agreement and how the information about the end of scholarships and subsidies are outlined in the agreement for the resident's understanding.	ALL	Only asked if Yes to 870
873	Resident Agreement	How do you keep track of resident payments in regards to scholarships and subsidies?	If they had indicated that they accept scholarships or subsidies, payment system is able to keep track of how long the resident is eligible for subsidies or payments	ALL	Only asked if Yes to 870
874	Resident Agreement	How do you keep track of resident payments?	Operator has a system to keep track of when resident payments are made, who owes payments, and when payments are due and received.	ALL	
875	Resident Payments	Can you explain to me what would happen if a resident wanted a receipt for their payment?	Operator is able to explain how a resident can get a copy of a receipt.	ALL	
876	Resident Payments	Can you explain to me what would happen if a resident wanted a statement of account (a document that lists all their charges, fees, and amounts paid)?	Operator is able to explain how a resident can get a copy of a Statement of Account.	ALL	
877	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain how to fill out the Resident Agreement in a way that residents will understand.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
878	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Resident Agreement is presented in writing, and what's described matches the one on file with ORH.	ALL	
879	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain the Resident Rights Statement in a way that residents will understand.	ALL	
880	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Resident Rights Statements presented in writing and what's described matches the one on file with ORH.	ALL	
881	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Residents are asked to sign the Resident Rights Statement in a way that residents will understand.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
882	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain the Grievance Policy in a way that residents will understand.	ALL	
883	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Grievance Policy is presented in writing and what's described matches the one on file with ORH.	ALL	
884	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and explains the home's emergency protocols in a way that residents will understand.	ALL	
885	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Emergency Policy is presented in writing and what's described matches the one on file with ORH.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
886	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain the resident Code of Conduct in a way that residents will understand.	ALL	
887	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Resident Code of Conduct is presented in writing and what's described matches the one on file with ORH.	ALL	
888	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain their Communicable Disease Policy in a way that residents will understand.	ALL	
889	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Communicable Disease Policy is presented in writing and what's described matches the one on file with ORH.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
890	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and explains their Good Neighbor Policy in a way that residents will understand.	ALL	
891	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Good Neighbor Policy is presented in writing and what's described matches the one on file with ORH.	ALL	
892	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain their Visitor Policy in a way that residents will understand.	ALL	
893	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Visitor Policy is presented in writing and what's described matches the one on file with ORH	ALL	

id	Category	Question Asked	Measure	Levels	Notes
894	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain their Recurrence of Substance Use Policy in a way that residents will understand.	ALL	
895	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Recurrence of Substance Use Policy is presented in writing and what's described matches the one on file with ORH.	ALL	
896	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain Medication Policy in a way that residents will understand.	ALL	
897	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Medication Policy is presented in writing and what's described matches the one on file with ORH.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
898	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Operator shows copies of and is able to explain Drug Screening Policy in a way that residents will understand	ALL	
899	Policy Explanation	Imagine I am a new resident moving into the dwelling. Can you show me what paperwork I would need to fill out? Can you explain each one to me as if I am a new resident moving into this dwelling?	Drug Screening Policy is presented in writing and what's described matches the one on file with ORH.	ALL	
900	Policy Explanation	Do you offer residents a copy of these documents?	Operator attests that residents are offered a copy of all policies.	ALL	
901	Policy Explanation	How do you collect emergency contact information for residents? Can you show me the tool that you use?	Operator shows copies of forms used to collect emergency contact information.	ALL	
902	Policy Explanation	Do you offer residents a countersigned copy of the resident agreement?	Operator attests that residents are provided with a countersigned copy of their resident agreement. If the home is occupied, operator is able to show a copy of a resident agreement that is signed by the resident.	ALL	
903	Document Storage	How do you store copies of these agreements and other records about residents?	Operator explains system for keeping track of resident records that makes sense and allows operators to access resident records in an appropriate amount of time to provide resident support.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
904	Document Storage	How do you store copies of these agreements and other records about residents?	Resident records are stored in a locked storage space or on a password protected computer.	ALL	
905	Orientation	Back to imagining that I am new resident who moved into the house. What do we do after we fill out paperwork?	Operator describes other orientation procedures such as introducing residents to one another, helping them move in belongings, and any welcoming rituals.	ALL	
906	Recovery planning	When would you start recovery planning with me if I am in your Level II or III homes?	Operator begins recovery planning within three business days for any Level II and III residents.	Level II and III	
907	Recovery planning	What does the start of the recovery planning process look like in Level II and III dwelling(s)? Show me the tools you use?	Operator is able to show the tools that are used to document recovery planning in the Level II and III dwelling(s)	Level II and III	
908	Recovery planning	What does recovery planning look like in your Level I dwelling(s)?	Residents already have a recovery plan when they move in the Level I dwelling(s) and are expected to continue to develop it.	Level I	
909	Recovery planning	Who sets the goals in the plans in Level II and III dwelling(s)?	Operators may make suggestions for critical elements, but residents, especially as they grow in recovery, take ownership of their own plans in Level II and III dwelling(s).	Level II and III	
910	Recovery planning	How often do you check in with residents on their recovery plans in Level II and III dwelling(s)?	Operator checks in at least weekly on plans in Level II and III dwelling(s).	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
911	Recovery planning	How often do you check in with residents on their recovery plans in Level I dwelling(s)?	Operator monitors to ensure that residents are having house meetings and residents are updating each other on recovery progress at weekly house meetings in Level I dwelling(s). Operator may describe any other methods for ensuring residents continue to make progress on recovery goals.	Level I	
912	Recovery planning	How do you make sure that the needs of any children are included in recovery planning?	Operator describes at least one method of ensuring that needs of children are considered within the resident recovery plan.	Children	
913	Recovery planning	Imagine that I have lived in the Level II or III dwelling for a couple of weeks. How would that weekly check in on my plan go?	Operator is able to demonstrate the documentation or tools for recovery plan check ins for all residents in Level II and Level III dwelling(s).	Level II and III	
914	Medications	Once again, pretend I am brand new to the Level I dwelling. I am a person who takes several medications, including a prescription for a scheduled controlled substance. How am I supposed to store my medicine?	Resident medications must be stored in a secure location out of sight of other residents and visitors in the Level I dwelling(s)	Level I	
915	Medications	Once again, pretend I am brand new to the dwelling. I am a person who takes several medications, including a prescription for a scheduled controlled substance. How am I supposed to store my medicine if I live in a Level II or Level III dwelling?	Scheduled medications are kept in a locked location in all Level II and III dwelling(s).	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
916	Medications	How do you make sure that medications are stored away from children?	Dwelling(s) maintains a policy where all medications are kept securely where children cannot access them.	Children	
917	Medications	How do you make sure that any scheduled medications are not diverted in your Level II dwelling(s)?	Operator describes at least one strategy for ensuring that resident scheduled medication is used appropriately. This can include periodic medication counts, medication storage off-site, or coordination with treatment provider concerning medication that is a scheduled substance.	Level II	
918	Medications	How do you make sure that any scheduled medications are not diverted in your Level I dwelling(s)?	Residents manage their own medication in Level I dwelling(s), if someone suspects misuse, residents are spoken to about medication issues and a plan is developed based on the circumstances.	Level I	
919	Medications	How do you make sure that any scheduled medications are not diverted in your Level III dwelling(s)?	Operator describes that any scheduled medications in Level III dwelling(s) are to be logged and observed by staff as residents take their own medication, or appropriate arrangements are made with health-care providers to have medications taken under their observation.	Level III	
920	Medications	What happens if I am prescribed a new scheduled medication while I am living in the dwelling?	Operator describes how residents are to notify the operator of new medications, and implements medication policy similar to existing residents.	ALL	
921	Medications	How do you manage medications that are for or prescribed to children?	Parents are responsible for medication for their children, and it is treated like resident medication.	Children	

id	Category	Question Asked	Measure	Levels	Notes
922	Resident resources	How do you make sure that residents are connected to the wider recovery community outside of the house?	Operator describes at least one clear strategy for ensuring that residents are connected to the recovery community outside the home. These can include connection to meetings, connection to an RCO, connection to support groups or faith community or other ongoing support outside the home.	ALL	
923	Resident resources	Do residents have sponsors/recovery mentors/ or other mutual aid support?	Operator describes that they connect each resident to at least one person who can act as a mutual aid dependent on their chosen recovery pathway(s) in their Level II and III dwelling(s).	Level II and III	
924	Resident resources	Do residents have sponsors/recovery mentors/ or other mutual aid support?	Residents have a support system when they move in to the Level I dwelling(s). If additional support is needed, operator is available for help.	Level I	
925	Resident resources	What happens when residents identify a need for other types of support such as food assistance or clothing?	Operator describes local resources where residents can be connected for basic needs.	ALL	
926	Resident resources	What happens if a resident's child or children need additional support?	Operator is knowledgeable and describes processes for connecting parents to resources for their children	Children	
927	Resident resources	How do you document that residents are connected to these local sources?	Operator describes how they document in the recovery plan or elsewhere what referrals to outside sources residents were provided.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
928	Resident schedule	What is a typical day like for a resident living in the Level III homes?	The operator describes a highly structured day for residents in the Level III dwelling(s) where residents who are within their first three months of living in the home are expected to be busy with structured activities for a majority of the day. Residents who have longer lengths of stay may have more flexibility in their daily schedule.	Level III	
929	Resident schedule	What is a typical day like for a resident living in the Level II home?	Operator describes a monitored environment where residents in the Level II dwelling(s) are expected to tell others where they are going and what they are doing.	Level II	
930	Resident schedule	What is a typical day like for a resident living in the Level II dwelling(s)?	Residents in Level II dwelling(s) are expected to busy with activities of their own choosing based on their recovery plan, for example, employment, education, job hunting, volunteering, service work, or recovery supports.	Level II	
931	Resident schedule	What is a typical day like for a resident living in the Level I dwelling(s)?	Operator assists residents in Level I dwelling(s) in connecting to activities if there is a need.	Level I	
932	Resident schedule	What is a typical day like for a resident living in the Level I dwelling(s)?	Residents in Level I dwelling(s) manage their own schedules and hold each other accountable. Residents themselves set expectations regarding when residents need to home, notifying each other if they will be out, etc.	Level I	

id	Category	Question Asked	Measure	Levels	Notes
933	Resident schedule	What is a typical day like for a resident living in the home?	Parents care for their children and the house has activities and resources available to assist parents such as toys, games, appropriate furniture, etc.	Children	
934	Peer Support	How do residents form a family-like environment within the Level II dwelling(s)?	Operator describes at least one formal strategy to assist residents in forming relationships with one another in the Level II and III dwelling(s) including mentor/buddy systems, resident councils, or other formal ways to have residents get to know one another.	Level II and III	
935	Peer Support	How do residents form a family-like environment within the home?	Operator describes at least one informal strategy to assist residents in forming relationships with one another such as residents sharing meals together on a regular basis, regular activity nights, or outings	ALL	
936	Peer Support	How do you help residents celebrate one another's successes?	Operator describes at least one method that allows everyone in the home to celebrate success such as parties, recognition ceremonies, acknowledgement at house meetings, etc.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
937	Peer Support	How do you help residents support one another when they are facing a challenge?	Operator describes at least one method that allows residents to support one another, such as buddy systems, encouraging residents to speak to one another about struggles, encouraging residents to ask one another for help, etc. Residents with serious challenges are always referred to leaders for more assistance.	ALL	
938	Peer Support	How do you make sure that residents are interacting with one another and not just spending all their time in their own rooms?	Operator describes at least one method of having residents leave their rooms to spend time with one another. These can include things like movie nights, pizza nights, activities, or other strategies.	ALL	
939	Peer Support	Can you tell me about a resident who lives here? You can change their name; just tell me their background and what goals they are working on right now.	Operator is able to describe a resident's background and story.	ALL	
940	House meetings	How often do you have house meetings?	House meetings occur weekly.	ALL	
941	House meetings	What happens at house meetings?	House provides essential announcements, such as new residents, policy changes.	ALL	
942	House meetings	What happens at house meetings?	Residents share about their weeks, challenges, and successes.	ALL	
943	House meetings	What happens at house meetings?	There is a recovery-oriented activity for residents to grow in recovery and/or build relationships.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
944	House meetings	Who is responsible for ensuring that house meetings happen, and that resident attendance is documented appropriately in the Level I dwelling(s)?	Residents run their own house meetings in the Level I dwelling(s).	Level I	
945	House meetings	Who is responsible for ensuring that house meetings happen, and that resident attendance is documented appropriately at your Level II and III dwelling(s)?	Operator of the Level II and III dwelling(s) is able to name a staff person and provide documentation of an assignment description that includes ensuring house meetings happen, and that resident attendance is documented appropriately.	Level II and III	
946	Recurrence prevention	Who is responsible for monitoring residents for any signs of recurrence of substance use in your Level III and II dwelling(s)?	Operator names a specific person responsible for monitoring residents for recurrence of substance use in the Level II and III dwelling(s). Operator is able to produce an assignment description, contract, or other written agreement that describes that this person knows they are responsible for this action.	Level II and III	
947	Recurrence prevention	Who is responsible for monitoring residents for any signs of recurrence of substance use in your Level I dwelling(s)?	Residents are responsible for monitoring one another and reporting any suspicions of recurrence of substance use in the Level I dwelling(s).	Level I	
948	Drug Screening	Do you perform random alcohol or drug screening of residents at the Level III dwelling(s)?	Operator performs random screens on a regular basis at the Level III dwelling(s). Not all residents are required to be selected for screening each time.	Level III	

id	Category	Question Asked	Measure	Levels	Notes
949	Drug Screening	What happens if you suspect that a resident has had a recurrence of substance use?	Operator describes Drug Screening Policy on the basis of suspicion of use. Details of what happens matches what is in the written policy.	ALL	
950	Drug Screening	What happens if a resident who is a parent is revealed to have used substances or alcohol?	Operator describes policy that considers needs of children, including notifying any required entities as appropriate based on specific individual circumstances	Children	
951	Drug Screening	What if a resident refuses to take a drug screening?	Operator clearly describes what will happen if a resident refuses a drug screening and it matches Drug Screening Policy.	ALL	
952	Drug Screening	How do you document drug screenings/refusals to take screenings, etc.?	Operator describes process for documenting and storing records for resident screens and other associated incidents.	ALL	
953	Recurrence of substance use	What happens if it is revealed that a resident has had a recurrence of substance use?	Operator describes Recurrence of Substance Use Policy and describes steps they will take to follow the policy.	ALL	
954	Recurrence of substance use	How do you document recurrence of substance use and your follow up actions?	Operator describes a process where the recurrence of substance use is documented, as well as the operator's response to the recurrence of substance use.	ALL	
955	Code of Conduct	What about other elements of the Code of Conduct? For example, what if I am resident that stays out late, or I am not doing my chores?	The operator describes a process where residents are spoken to about any deviations from the Code of Conduct. This matches with their written policy.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
956	Code of Conduct	How do you document your actions and any follow up after you address resident violations of the Code of Conduct?	Operator has a process for documenting any discussions with resident on violations of the Code of Conduct.	ALL	
957	Exit planning	At what point do you decide to ask residents to leave recovery housing?	Residents are only asked to immediately leave recovery housing if there is a threat to the health or safety of other residents.	ALL	
958	Exit planning	At what point do you decide to ask residents to leave recovery housing?	Residents who repeatedly violate house policy and are documented to create a disruptive environment, may also be asked to leave recovery housing, but only with appropriate notice and provided with opportunities to correct and addresses issues. Must document that resident was also actively connected to other housing resources.	ALL	
959	Exit planning	Say I was a resident who was asked to leave the recovery home, how does that process work?	Operator describes a process where residents are provided with written notice of the end of their agreement.	ALL	
960	Exit planning	Say I was a resident who was asked to leave the recovery home, how does that process work?	Operator describes a process in which residents are provided with referrals to other agencies and services that may be needed. There is a defined exit plan.	ALL	
961	Exit planning	How do you document the process of a resident leaving the recovery home because they were asked to leave?	Operator describes a process where they keep records of notifications to residents.	ALL	
962	Exit planning	How do you document the process of a resident leaving the recovery home because they were asked to leave?	Operator describes a process where they keep records of referrals to residents.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
963	Exit planning	How do you ensure that residents do not become homeless after they exit recovery housing when they were asked to leave?	Operator describes at least one strategy for attempting to prevent a resident from becoming homeless if they are asked to leave recovery housing, including the ability to connect resident to higher level of care, ability to connect resident to another emergency housing arrangement, or other strategy that would prevent a resident who chose to take advantage of the option from becoming homeless.	ALL	
964	Exit planning	What happens if a resident leaves the dwelling and does not return?	Operator has a plan for residents who leave the property and do not return (moving out without notice). The plan includes how long the residence will keep any resident property in accordance with the resident agreement.	ALL	
965	Exit planning	Imagine I am a resident who is ready to move out and onto my next step, what would you do?	The operator describes the process for helping residents move out. Process includes arranging for any follow up services or referrals that the resident may need.	ALL	
966	Exit planning	Imagine I am a resident who is ready to move out and onto my next step, what would you do?	Operator describes process for documenting notification of resident that they chose to move out and any referrals provided.	ALL	
967	Home maintenance	How do you make sure that the home is clean and well cared for?	Operator describes a process in which residents engage in chores and keep the home clean and safe.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
968	Home maintenance	Whose responsibility is it to ensure chores are done in the Level I dwelling(s)?	Operator describes how residents manage to complete chores among themselves in the Level I dwelling(s), this can include a chore chart or other mechanism.	Level I	
969	Home maintenance	Whose responsibility is it to ensure chores are done in the Level II and III dwelling(s)?	The operator describes a specific person whose responsibility it is to ensure chores are done at the Level II and III homes. The operator is able to show the assignment description, contract or other written agreement that describes that it is a person's responsibility to ensure chores are done.	Level II and III	
970	Home maintenance	What happens if there is a repair needed at the house, such as the fridge stops working or the sink is clogged?	Operator describes a process for residents to notify the appropriate person of any concerns and having the concern addressed in a timely manner.	ALL	
971	Resident monitoring	Whose responsibility is it to ensure that residents are in the home at the appropriate curfew at the Level II and III dwelling(s)?	For the Level II and III dwelling(s), operator is able to name a specific person who is responsible for ensuring residents are home at the appropriate curfew. Operator is able to show the assignment description, contract or other written agreement that describes that it is a person's responsibility to ensure residents are home during curfew.	Level II and III	
972	Resident monitoring	Whose responsibility is it to keep track of resident whereabouts during the day at the Level I dwelling(s)?	Residents keep track of one another at the Level I dwelling(s).	Level I	

id	Category	Question Asked	Measure	Levels	Notes
973	Resident monitoring	Whose responsibility is it to keep track of resident whereabouts during the day for the residents at the Level II and III dwelling(s)?	Operator is able to name a specific person who is responsible for keeping track of resident activities in the Level II and III dwelling(s). The operator is able to show the assignment description, contract or other written agreement that describes that it is a person's responsibility to keep track of resident whereabouts.	Level II and III	
974	Resident monitoring	Whose responsibility is it to be available for residents if they have a need or concern?	Operator is able to name a specific person who is responsible for being responsible for resident questions and concerns. Operator is able to show the assignment description, contract or other written agreement that describes that it is a person's responsibility to be available for resident questions or concerns.	ALL	
975	Resident monitoring	Whose responsibility is it to check in with residents daily at the Level II and III dwelling(s)?	Operator is able to name a specific person with the responsibility to check in with residents daily at the Level II and III dwelling(s) and show the assignment description, contract or other written agreement that describes that this is the person's responsibility.	Level II and III	
976	Resident monitoring	What happens if a resident has a suggestion or request?	Operator describes a process where residents are able to bring suggestions to operator.	ALL	
977	Resident monitoring	What happens if a resident feels that there has been a violation of their rights?	Operator describes the home's grievance process and how they will support residents in filing a grievance.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
978	Resident monitoring	How do you keep records of grievances?	Operator describes how they keep documentation associated with grievances.	ALL	
979	Emergency policies	So, if there was a fire in the Level I dwelling(s) and residents got out of the building, would they be able to tell the fire department if anyone was left in the house?	Residents in the Level I dwelling(s) keep track of one another enough to be able to notify the fire department in an emergency if residents were likely to be in the house.	Level I	
980	Emergency policies	So, if there was a fire in the Level II or III dwelling(s) and residents got out of the building, would they be able to tell the fire department if anyone was left in the house?	In Level II and Level III dwelling(s), staff should keep track of residents and be able to notify emergency responders. There is specific staff person who can respond to Emergency Responders.	Level II and III	
981	Staffing	When are staff expected to be in the Level III dwelling(s)?	Staff are present in the home whenever residents are present in the Level III dwelling(s).	Level III	
982	Staffing	Whose responsibility is it to be present in the Level II dwelling(s) at least four days a week and ensure that residents are not using illicit substances, the environment is illicit drug and alcohol free, and the house Code of Conduct is being followed?	There is an identified person who has a written assignment description that demonstrates that it is their responsibility to be in the Level II dwelling(s) at least four days a week to ensure it is an illicit drug and alcohol free environment, the home is free from prohibited items, and the house Code of Conduct is being upheld. This can be multiple individuals. For example, a staff person on weekdays and a resident leader on weekends.	Level II	

id	Category	Question Asked	Measure	Levels	Notes
983	Staffing	How do you ensure that individual apartments are free from alcohol or illicit substances?	Staff perform regular checks of individual apartments to ensure that there are no prohibited items within individual apartment units.	ALL	Apartments (shared unit building) and Dormitories only
984	Staffing	How are new staff, resident leaders, and others with critical responsibilities trained or oriented in the Level II and III dwelling(s)?	Operator describes that all staff, leaders, and volunteers receive orientation and training on house policies and procedures in the Level II and III dwelling(s)?	Level II and III	
985	Staffing	What type of training do staff and leaders have in the Level II and III dwelling(s)?	Operator describes that all staff and leaders are expected to learn about the NARR Code of Ethics and Sign the NARR Code of Ethics in the Level II and III dwelling(s).	Level II and III	
986	Staffing	What are your criteria for selecting staff, resident leaders, and other leadership roles in the Level II and III dwelling(s)?	Operator has a defined strategy to determine if a staff person is able to successfully model recovery principles, either through defined length of time in the program, demonstrated ability to model recovery to others, or other method in the Level II and III dwelling(s).	Level II and III	
987	Staffing	How do you evaluate the performance of staff, leaders, and others with critical responsibilities performance in the Level II and III dwelling(s)?	Operator is able to describe how performance is evaluated for all individuals with responsibilities in the Level II and III dwelling(s).	Level II and III	
988	Staffing	How do you make sure that everyone is doing their jobs on a routine basis?	Operator is able to describe an adequate method for oversight, ensuring that all positions are completing assigned responsibilities	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
989	Staffing	What happens if a person is not fulfilling their responsibilities in the Level II and III dwelling(s)?	Operator describes a process where the issue is addressed in accordance with house policy including any employment policies in the Level II and III dwelling(s).	Level II and III	
990	Staffing	How does leadership provide appropriate support for people completing these essential responsibilities in Level II and III dwelling(s)?	Operator describes that leadership are expected to model positive prosocial behaviors and recovery principles in Level II and III dwelling(s).	Level II and III	
991	Staffing	How does leadership provide appropriate support for people completing these essential responsibilities in Level II and III dwelling(s)?	Operator describes that leadership encourage and support any staff in recovery to achieve their recovery goals in Level II and III dwelling(s).	Level II and III	
992	Staff ethics	How do you set boundaries between staff or others with leadership roles and residents in Level II and III dwelling(s)?	Operator describes and is able to show the Staff and Leadership Code of Conduct in Level II and III dwelling(s).	Level II and III	
993	Staff ethics	What would happen if someone suspected an inappropriate relationship between staff or a person in a leadership role and a resident in Level II and III dwelling(s)?	Operator describes a process where the issue would be investigated appropriately, and appropriate action taken based on the findings of the investigation in Level II and III dwelling(s).	Level II and III	
994	Staff ethics	How would you document the results of such an investigation in Level II and III dwelling(s)?	Operator describes a process by which appropriate documentation is kept regarding such investigations in Level II and III dwelling(s)..	Level II and III	

id	Category	Question Asked	Measure	Levels	Notes
995	Safety	Whose responsibility is it to make sure that the dwelling has appropriate safety equipment and that it works properly?	Operator is able to name a position that has the responsibility of checking safety equipment and show the assignment description, contract or other written agreement that describes that this is the person's responsibility.	ALL	
996	Safety	Do you perform emergency evacuation drills at your Level III dwelling(s)?	Operator attests that emergency evacuation drills are performed at least twice a year at the Level III dwelling(s).	Level III	
997	Safety	Can you show me the documentation from your last emergency evacuation drill at the Level III at the Level III dwelling(s).	Operator shows documentation of drill and drill has occurred in the past three months at the Level III dwelling(s).	Level III	
998	Safety	Where is Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone) stored in each dwelling?	Operator is able to describe where Ohio Board of Pharmacy Approved overdose reversal medication (such as naloxone) is kept.	ALL	
999	Safety	Who is trained to use Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone)?	All staff and leaders are trained to use the Ohio Board of Pharmacy Approved overdose reversal medication (such as Naloxone); residents are offered training.	ALL	
1000	Safety	What happens if there is a suspected overdose in the dwelling?	Operator refers to Incident Policy and the policy matches the one submitted to ORH.	ALL	
1001	Safety	What happens if there is a suspected overdose in the house?	Overdose response must include calling emergency response services and following Incident Policy that is the one submitted to ORH.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1002	Safety	What happens if there is another type of unusual incident?	Operator is able to describe what is in their Incident Policy and Incident Policy matches what was submitted to ORH.	ALL	
1003	Safety	How do you document any overdoses or other unusual incidents?	Operator is able to describe that incidents are recorded and documented, including their response to the incident.	ALL	
1004	Neighbor	What happens if a neighbor has a question or concern?	Operator describes what happens in accordance with their Neighbor Concerns Policy.	ALL	
1005	Neighbor	Whose responsibility is it to respond to neighbor concerns?	Operator is able to name a specific assignment responsible for responding to neighbor concerns, and is able to produce appropriate documentation of an assignment description or other documentation that outlines these responsibilities.	ALL	
1006	Neighbor	How do you document any concerns received by neighbors?	Operator has a process for documenting any neighbor concerns received and the response of the operator to the concern.	ALL	
1007	Proof of Insurance	N/A	Insurance documentation demonstrates that the organization has liability insurance	ALL	
1008	Emergency Policy	N/A	The Emergency Policy Contains information on how the house ensures that safety equipment is working properly.	ALL	
1009	Code of Conduct/House Rules	N/A	House Code of Conduct contains information on the home's expectations regarding information shared about the home and other resident's on social media.	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1011	Code of Conduct/House Rules	N/A	House Code of Conduct contains information on how residents are expected to handle information they learn about other residents.	ALL	
1012	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes expectations concerning modeling recovery principles and holding residents in continuous positive regard.	Level II and III	
1013	Staff and Leadership Code of Conduct	N/A	Staff and Leadership Code of Conduct includes an expectation for all staff and leaders to abide by the NARR code of Ethics.	Level II and III	
1014	Staffing		Assignment descriptions for individuals who are onsite whenever residents are present are clear that such individual(s) are compensated	Level II	
1015	Staffing		Assignment description is clear that the person who is at the house at least four days a week is a compensated person	Level II	
1016	Staffing		Assignment description contains a signature line for the person to sign stating that they understand their responsibilities	ALL	
1017	Camera Policy	N/A	Camera Policy describes where cameras are placed and that residents are informed of their use	ALL	Only if home has interior cameras
1018	General	N/A	All documents are free from policies or practices that are not trauma informed or indicate that the organization does not treat residents with respect or positive regard	ALL	

id	Category	Question Asked	Measure	Levels	Notes
1019	Grievance Policy	N/A	The Grievance Policy contains any information on timelines, including when the resident may hear a response about the grievance.	ALL	
1020	Code of Conduct/House Rules	N/A	House Code of Conduct includes that residents agree not to enter into sexual or romantic relationships with any staff member, or any person with leadership responsibilities.	ALL	
1021	Medication Policy	N/A	The Medication Policy Describes how residents can access their medications, including any scheduled medications which are kept locked	Level II	
1022	Bathroom	There is an appropriate sink near the toilet that can easily be used to wash hands before returning to common areas of the home.		ALL	
1023	Final Confirmation	Is there at least one toilet per six residents?	There is at least one toilet per six residents	ALL	
1024	Final Confirmation	Is there at least one shower per six residents?	There is at least one shower per six residents	ALL	
1025	Final Confirmation	Can you confirm that the applicant did not provide false information or lie at anytime during the review process?	The applicant did not provide false information or lie at anytime during the review process	ALL	
1026	Final Confirmation	Can you confirm that the applicant did not threaten, attempt to bribe, or otherwise create an unsafe environment for reviewers?	The applicant did not threaten, attempt to bribe, or otherwise create an unsafe environment for reviewers	ALL	

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1027	Evaluation	Are all of your residents individuals in recovery from substance use disorder?	Operator describes that all residents are persons in recovery from substance use disorder.	ALL	
1028	Evaluation	Are there any clinical services offered within any of the recovery housing residence dwellings?	Operator describes that the only services offered within the recovery housing residence dwellings are services that typically take place in the private home of individuals	ALL	
1029	Evaluation	Can you show me your written policies/process for how you decide if a resident is appropriate to move into your home?	Operator is able to provide the policy and it matches the one ORH has on file.	ALL	
1030	Policy Explanation	Do you have residents sign a copy of the resident rights statement? If the house is occupied, ask to see copies of signed resident rights statements.	Operator attests that residents sign the resident rights statement. If house is occupied, operator is able to show copies of signed resident rights statements.	ALL	
1031	Medications	What if someone suspects that someone is misusing their medication?	Operator describes that if someone suspects misuse, residents are spoken to about medication issues and a plan is developed based on circumstances.	Level I	
1032	Resident resources	Do you or your staff ever become the sponsor of residents?	Operator and staff do not become the sponsors for residents/	ALL	
1033	Recurrence of substance use	If the house is occupied, can you please show me documentation of recent drug screenings?	Operator is able to show documentation of screenings	ALL	
1037	Staffing	Applicant is able to provide signed position descriptions that match what was provided to Ohio Recovery Housing	Applicant is able to provide signed position descriptions that match what was provided to Ohio Recovery Housing	Level II and III	