

ORH Recovery Housing Outcomes Tool Access Instructions

General Notes:

- The outcomes tool is an online survey that can be accessed on a desktop computer, laptop, tablet or mobile device.
- Multiple people can access the survey at one time.
- Information cannot be saved and revisited later; the survey should be completed in one sitting (about 15 minutes).
- Surveys should be completed 3 times by each resident: at **move in, 6 months** into residence and at **move-out**.

1. Navigate to ohiorecoveryhousing.org The user will find the Outcomes Tool located under the “Resources for Operators” tab



2. After clicking the “Outcomes Survey” menu item, the user will be prompted to select either the “Resident Survey” or the “Staff Survey.” The resident survey is the survey you should typically select. If you are a staff member logging into the survey and having a resident who currently lives in your home complete the survey, please select the resident option. The staff survey should only be completed if you are a staff member completing the survey on behalf of a resident who left your home without notice and is no longer in your home. This survey should be selected sparingly.

3. After clicking the “Outcomes Tool” menu item, the user will be prompted for a password:



4. The site is protected by the password given during an ORH outcomes tools training

5. Upon entering the password (same for all users), resident can then take the survey anonymously.

6. Detailed instructions for operators can be found directly below this link, in the menu item “Outcomes Tools Directions”

